



Solent NHS Trust

Solent 0-19 Service
2nd Floor, 1 Guildhall Square
Portsmouth
PO1 2GJ

Tel: 0300 123 6629
www.solent.nhs.uk

Dear Parent or Carer,

We hope this letter finds you safe and well.

Due to the current situation regarding the Coronavirus outbreak the Solent NHS Trust 0-19 Children's Service needs to reduce the amount of contact we have with children and families to ensure that we comply with the nationwide restrictions on social contact to reduce the rate and spread of infection.

Routine home visiting, child health clinics and telephone contacts are being reduced on a temporary basis but you may still contact us if you need to discuss worries about your child's health and development that cannot wait.

We will continue to provide a 0-19 Duty Health Visitor and School Nurse telephone line for issues such as infant feeding difficulties, maternal mental health, behaviour management and concerns for any school aged child or other problems that you may be struggling with.

Solent NHS Trust 0-19 Duty Telephone Line: 0300 123 6629

You can also message our text service on:

Health Visiting Solent Pulse Text messaging service: 07491163275

School Nursing Solent Pulse Text Messaging service: 07491163276

If you think your baby or child is unwell and you are worried please seek advice as you would do normally by contacting NHS 111 or your GP as appropriate. You may also find the Healthier Together Website helpful for guidance on childhood illness and well-being: www.what0-18.nhs.uk/solent

In the meantime stay safe and wishing you and your family well until we are able to return to normal service.

Kind Regards

Kate Slater

Head of Early Help and Prevention Service



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