

APPENDIX A

Complaint Form – Stage 2 – Formal Complaint

| Your name: | | |
|--|---|--|
| Pupil's name: | | |
| Address: | | |
| | | |
| Date: | | |
| Daytime telephone No: | | |
| telephone No: Please give details of your complaint (use a continuation sheet if necessary) | | |
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| | University chester Chichester Academy Trust | |
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| What action have you already taken to try to resolve your complaint? (Who did you speak to and what was the response?) | | | |
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| What action do you feel might resolu | ve the problem? | | |
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| Are you attaching any paperwork? If | f so please dive details | | |
| Are you attaching any paperwork: | 1 30, piease give details | | |
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| Signature: Contact details: | Date: | | |
| Contact details. | | | |
| | | | |
| For Office use only: Date of | | | |
| For Office use only: Date of meeting | | | |
| People Present | | | |
| | | | |
| Discussion and Action Assessed | | | |
| Discussion and Action Agreed | | | |
| | | | |
| Copied to: For File: Stage 2 | | | |
| To Academy Trust: Stage 3 | | | |